

Installation, Training & Support

The start of a long and happy relationship.

In addition to our hospitality software packages, we offer full training, technical support, and installation services.

Our 24/7 support means help is never far away.

Installation & Training

- Pre-installation consulting, planning and parameterisation
- Site audit of IT equipment and facilities if required
- On-site installation
- On-site or 'classroom' training options
- Full or customised training options
- Full training notes and practice examples provided
- Training database always provided with each installation
- Free of charge installation and configuration for Cloud hosted sites

Support

- 24/7 on-call support
- Real people based in offices in New Zealand and the UK
- Cloud hosted option reduces call out time and cost
- Remote access for hands-on problem resolving by technicians
- Underpinned by full support management system, with full site details and site history
- A choice of Support Level Agreements available



Let's connect

Part of the Clarity family of Hospitality Software Solutions